

Epworth Knowledge Services Nursing and Midwifery Rounding Outcomes Jan-Mar 2023

23 meetings conducted across all Epworth sites in person or via MS Teams

Participants: Executives, Directors of Clinical Services, Associate Directors of Clinical Services, Education Managers, Quality Managers



Exceptional patient experience and outcomes

To empower our patients and deliver compassionate, expert and coordinated care.



A thriving healthcare organisation

To adapt and grow in a changing healthcare landscape by delivering a unique private not-for-profit healthcare organisation.



Remarkable place to work and practice

To ensure Epworth is an outstanding place to work and practice through a culture of care and investment in our people.



Digitally connected care

To innovate and improve the digital experience, interactions and outcomes for our patients, staff and doctors.

Participant Feedback

EKS' evidence is critical to delivery of good patient care

Link is clear between EKS, education and research

"Your evidence is so important to our work"
(Gayle Smith)

Site visits recognised for equity

Literature searches contribution to quality and currency of policies and protocols

EKS contributes to a broader perspective on education

Core stakeholder for N&M Academy

"I feel EKS is part of what we do"
(Amber Stanley)

We are doing what is needed

Highly valued – lit searches, article supply, site visits, inservices, physical spaces

Timeliness of services

Very available, front of mind for senior staff

"Your evidence is great for clinical conversations with VMOs" (Mei Romary)

"I know you are there and will get me what I need"
(Suzie Hooper)

Digital collection and services acknowledged as critical to EKS success

Increase digital comms to floor staff

EKS contributes to blended education delivery

"Your online skills connect us to the information we need" (Jodie Renton)

EKS Response

All Patient Education Guides are current

Target nurse researchers offering support

2023 Group-wide site visit cycle established

All P&P reviews require fresh literature search

Pursue N&M Academy opportunities

Maintain current services and strategies

Target all Grads offering support

Promotion via management and education

Link EKS services to Group digital strategy

Integrate with online education events

Maintain currency of EKS digital resources and services