

EKS - 2025 Strategic Priority Delivery

EKS is a group-wide service, providing the evidence to deliver good patient care. We link information and its application in patient care, education and research via partnerships with all health care teams. Our services and collections are available to all Epworth VMOs, staff, students and volunteers.

Exceptional Patient Experience and Outcomes: partnering with consumers

- Partner with patients, families, peers, VMOs, researchers, education, clinical, quality, acute, allied health, rehab, corporate
- Embedded in education, research, quality across the Group, ensuring activity is based in evidence
- Discovery, access and agency through EKS services and collections – turning information into knowledge
- Provide education in the discovery, access and use of information
- Relationship-based customised services for VMOs and senior staff
- Required service to achieve accreditation
- ***EKS is one clinician away from the patient.***

Thriving Health Care Organisation: growth and engagement

- People
 - Partner with key stakeholders
 - Active presence at all sites via outreach program
 - Drive visibility and usage via comms strategy
- Resources/services
 - Collections, services and delivery developed to meet needs
 - Partner with providers to integrate new services and resources
 - Purchase coordination of Group-wide clinical information tools

Remarkable Place to Work and Practice: culture of care and investment in our people

- ***We are a service***
- Highly valued services – consultations/education, lit searches, article supply, library spaces
- Integration with clinical, quality, centres of excellence, clinical institutes, research and education strategies

Digitally Connected Care: improve the digital experience

- Ongoing refinement of EKS website to support discovery, access and agency
- Refine online collections and services to meet developing needs
- Embed EKS's digital offerings across Epworth's platforms eg VMOs, eLearning
- Expertise applied outside EKS eg. VMO portal, nursing education, Clinical Services